

## MyMarsden proxy access

For children and young adults



Proxy access is the ability to share your Royal Marsden digital health record with your loved ones. There are different levels of proxy access available for children and young people at different ages:

- Patients aged under 13
  cannot have their own
  MyMarsden account. Up to
  two parents or guardians can
  be signed up as proxies, and
  other proxies can be added
  at the discretion of their
  healthcare team.
- Patients aged 13 to 15 can talk to their healthcare team about whether it is suitable to have access to their own account. Up to two parents or guardians can be signed up as proxies, and other proxies can be added at the discretion of their healthcare team.
- Patients aged 16 or older can have access to MyMarsden. Proxies can be added by their healthcare team with the patient's consent. Existing proxies (from when the patient was under 16) will remain on the patient's account, but the patient can remove the proxy access if they wish to.

 Patients aged 18 or older will be able to invite their own proxies directly via MyMarsden. A patient may have more than one proxy.

In some cases the healthcare team may feel it is not appropriate for a patient to have access to their own account (for example, where a patient has additional or complex needs). In these cases, proxies may be given to a patient's account for patients aged 16-18 with clinician consent. From age 18, a court order is required for proxy access.

For more information, please visit royalmarsden.nhs.uk/mymarsden