

Hospital2Home service

The Hospital2Home (H2H) service is designed to connect you and your family with community services that may support your ongoing care needs. These services may include specialist palliative care teams in your local area. We are part of the Symptom Control and Palliative Care Team at The Royal Marsden.

To ensure your needs are met, we will gather information about your medical, nursing, social, and psychological needs. Based on this, we will make appropriate referrals to the relevant community teams and update your GP with your current plan of care, along with your wishes and preferences.

The H2H team will continue to support you and your family by phone until the appropriate community services have made contact.

If you have any questions or would like to discuss anything further, please contact the Hospital2Home team, Monday to Friday, 9 a.m. to 5 p.m., using the following numbers:

Sutton:	0208 661 3182
Chelsea:	0207 808 2761

Alternatively, please call

The Royal Marsden Hotline: 0208 915 6899
(available 24 hours a day, 7 days a week)

Patient self help and support groups

The Royal Marsden also offers patient advice centres at both sites of the hospital; Patient Advice and Liaison Service (PALS). Within these designated centres staff will be able to offer additional helpful information regarding patient support services.

The Royal Marsden Help Centre
Telephone: 0800 783 7176
E-mail: patientcentre@rmh.nhs.uk

Other support agencies

Macmillan Cancer Support	www.macmillan.org.uk Telephone: 0808 808 0000
Marie Curie Cancer Care	www.mariecurie.org.uk Telephone: 0800 090 2309
Maggie's	www.org/ourcentres/maggies-at-the-royal-marsden Telephone: 020 3982 3141

